

TICKET SALES INFORMATION – TERMS AND CONDITIONS

Ticket sales & COVID

In case we have to cancel one or more concerts due to this virus, you will receive a full refund of your purchase price.

Administrative costs and delivery

After selecting your tickets, you can pay with iDEAL, credit card or PodiumCadeaukaart. You pay a fee of € 2 per order and receive an email via which you can download your e-tickets. Make sure to bring your e-ticket to the concert in printed form or on your smartphone. Please contact us if you have not received or lost your tickets.

Ordering by telephone

You can order tickets by telephone on +31 (0)30 232 9010, Mon-Fri from 10am to 16pm.

Reduced rates

Students and CJP holders can order tickets at a reduced rate for most concerts. You will be asked to show the relevant document when entering the concert venue.

Returning tickets

If you are unable to attend a performance, you may exchange your tickets for any other performance currently on general sale with us. Any difference in price will be settled. In all cases, we must receive your exchange request at least two hours prior to the performance. All exchanges must be requested via info@overacting.nl or by telephone on +31 (0)30 232 9010 (available Monday to Friday from 10.00-16.00). Once purchased, tickets cannot be refunded.

Wheelchair access

For more information about the accessibility of each concert venue, please check the website of the venue itself. The majority of our venues are accessible to everyone. Please let us know your needs and we will do our best to help